

# T&CS INFORMATION



HEREBY ARE THE TERMS AND CONDITIONS OF HIRING A SERVICE FROM "SORSHA SEVEN SINGER" PLEASE READ CAREFULLY AND SIGN THE CONTRACT PAGE TO ACKNOWLEDGE AND ACCEPT THESE TERMS AND CONDITIONS.

1. BY PLACING AN ORDER FOR A SERVICE OF SORSHA SEVEN SINGER EITHER VERBALLY, ONLINE OR VIA EMAIL, IT IS DEEMED THAT THE CUSTOMER (YOU) HAS READ, UNDERSTOOD, FULLY AGREED TO AND IS BOUND BY ALL CONTRACTS AND TERMS AND CONDITIONS.
2. UNTIL THE DEPOSIT IS PAID THE CUSTOMER HAS THE RIGHT TO CANCEL THE SERVICES OF SORSHA SEVEN SINGER AT ANY TIME.
3. ONCE THE PRICE HAS BEEN AGREED, THE CUSTOMER MUST PAY A DEPOSIT TO GUARANTEE THEIR EVENT DATE AND CONFIRMATION. IF THE DEPOSIT IS NOT PAID, SORSHA SEVEN SINGER HAS THE RIGHT TO TERMINATE ANY CONTRACT AT THEIR WILL.
4. ONCE THE DEPOSIT IS PAID, IT IS NOT REFUNDABLE. THE ONLY CIRCUMSTANCES THEREAFTER WHERE A DEPOSIT MIGHT BE REFUNDED ARE IN THE EVENTS OF UNEXPECTED CIRCUMSTANCES. (PLEASE SEE TERM 6.)
5. THE REMAINING FEES MUST BE PAID NO LATER THAN SEVEN DAYS BEFORE THE EVENT DATE. IF THE FEES ARE NOT PAID BY THIS DATE, THE CONTRACT WILL BE TERMINATED, AND ANY PAID DEPOSIT WILL NOT BE REFUNDED.
6. IF TRAFFIC, SICKNESS, OR ANY OTHER UNEXPECTED CIRCUMSTANCE PREVENTS SORSHA SEVEN SINGER FROM FULFILLING CONTRACTED OBLIGATIONS, THE LIABILITY SHALL BE:
  - A. FULL REFUND IN THE EVENT THE ENTERTAINMENT IS CANCELLED.
  - B. SMALL REFUND IN THE EVENT OF A DELAYED START TO THE ENTERTAINMENT.
7. THE CUSTOMER MAY CHANGE THE DATE OF THEIR BOOKING, PROVIDING THEY GIVE SORSHA SEVEN SINGER AT LEAST TWO MONTHS' NOTICE. HOWEVER, THERE IS NO GUARANTEE THAT SORSHA SEVEN SINGER WILL BE AVAILABLE. NO DEPOSITS WILL BE REFUNDED IN THESE CIRCUMSTANCES.
8. PLEASE ENSURE THAT SORSHA SEVEN SINGER HAS ACCESS TO THE EVENT LOCATION FROM THE ARRIVAL TIME STATED ON THE CONTRACT. IF THIS IS NOT FULFILLED, SORSHA SEVEN SINGER WILL NOT BE HELD RESPONSIBLE FOR ANY DELAY TO THE START OF THE ENTERTAINMENT.
9. THE CUSTOMER AGREES TO INDEMNIFY SORSHA SEVEN SINGER FOR ANY DAMAGE OR THEFT OF EQUIPMENT WHILST ON HIRE.
10. SORSHA SEVEN SINGER ACCEPTS NO LIABILITY FOR ANY DAMAGE OR ANY INJURY ARISING FROM THE USE OF SORSHA SEVEN SINGERS EQUIPMENT.